

PBSK (Pravasi Bharatiya Sahayata Kendra)

PBSK was established in 2010 in Dubai to provide assistance and help to distressed Indian nationals in need. From 1st November 2020, PBSK (Pravasi Bharatiya Sahayata Kendra) started functioning from the premises of Consulate General of India, Dubai.

Core activities of PBSK are mentioned below:

1. Manage a 24x7 Toll - free helpline 80046342
2. Distressed Indian can seek guidance / assistance on issues of concerns
3. Receive, register and monitor grievances petitions, provide necessary assistance to information seeking queries
4. Conducting legal, personal / psychological and financial counseling by experts
5. Verify genuineness of job offers / visas
6. Conduct awareness campaigns
7. Liaison with help groups, individual social workers, community members, etc
8. Consular help to Indians in distress with the assistance of Artificial intelligence and a chatbot
9. Handling CRM software and providing necessary information to queries receive through the chatbot

Indian community can contact PBSK through:

Toll - free number: 80046342 / +971 42593266 (Overseas)

PBSK WhatsApp no. +971 543090571

PBSK email address; pbsk.dubai@mea.gov.in

Twitter: @pbskdubai

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